A Quarterly Journal for Childcare Providers Discussing Legal, Administrative & Professional Issues

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Dealing with Employee Comments on Social Networking Websites

By: Dawn K. Martini

Over the last year or so we had more Phone/Supervision Policy. than a fair share of Director's call us in ployee was terminated. the office or approach us at conference with the following scenario: A disgrun- while the employee was on her 30 mintled employee (could be a terminated ute lunch break, where she is completely former employee, or a current problem- relieved of her work responsibilities and atic employee) has posted on a social the blatant Cell Phone/Supervision viomedia website comments about the cen- lation is no longer an issue. Now the ter, the manager in charge and/or fellow Director needs to look at other policies employees with whom they do not get related to professional conduct. along. We are inevitably asked what mately, with such a brash and unprofescan the Director do about the comments. sional comment, most Directors will be Unfortunately the answer is not always able to justify disciplinary action up to clear and must take into consideration and including of this employee. the nature of the comment, who the comment is sent to or who can see the can't stand this place, this director just comment, and the employer's existing walks around screaming at everyone. employment policies related to confi- Two more hours to go" the consideradentiality, computer/cell phone access tions change a bit. While this comment and supervision of children.

holding the floor he received a Facebook ployee may be protected in her comment notification on his cell phone. When he here under the National Labor Relations looked at it quickly he saw that one of Act (NLRA). his employees had updated her FB status to "I can't stand this effing place. Two tory requirements to be covered under more hours to go." Now, it was 3:00 in the NLRA, this comment may be conthe afternoon on a Thursday and this sidered an exercise of the employee's employee was working in the classroom Section 7 Rights. (see page 3 for a brief with children at the time this comment summary of the employers covered by icy against employees using a cell phone cusses "Protected concerted activities" in the classroom while supervising chil- of the employee. A protected concerted dren/being counted in ratio. A quick activity is an act by which the employee call to the center director to determine brings unfavorable, hostile and/or unsafe that the employee was in fact in the working conditions to light in an effort classroom supervising a group of chil- to change those conditions. dren, and not on break was all that was

needed to show a violation of the Cell

Now, take the same comment posted

If we change the comment a bit to "I doesn't paint the most flattering picture A few years ago I was presenting of the center and may cause the Director with a colleague in TX and while I was a good deal of embarrassment, the em-

For employers that meet the statuwas posted. This center had a clear pol- the NLRA) Section 7 of the NLRA dis-

Continued on page 3...

Hajj: - The Muslim Pilgrimage to Mecca: An Overview

By: Janice Nieliwocki

to educate oneself regarding co-workers practival known as 'Id al Adha. tices and customs.

tion grows, it is anticipated that requests for to be a very spiritual experience. employers to accommodate this religious pilgrimage will increase. Thus, it would be in everyone's best interest to gain an understanding of this religious ritual.

Hajj is the annual Muslim pilgrimage to Mecca, Saudi Arabia. It is one of the largest pilgrimages in the world and it is estimated that approximately three million people took part in the pilgrimage last year. Every Muslim is obligated to perform Hajj at least once in their lifetime, as long as they are physically and financially able to do so.

Hajj is the one of the "Five Pillars of Islam", by which Muslims are expected to live. The other Pillars of Islam involve professing one's faith, performing daily ritual prayers, paying alms for the poor, and fasting during Ramadan.

Hajj takes place in the twelfth month of the Islamic year. The Islamic calendar is based upon Lunar cycles, so that hajj falls sometimes in summer, sometimes in winter. During the five day pilgrimage, special clothing is worn, meant to strip away distinction of class and culture, symbolizing equality in front of God.

The rites of the Hajj, which are ancient in origin, involve walking around the Ka'bah, a The complexion of the workplace has cube shaped shrine near the center of the Great changed over the last several decades. Un- Mosque in Mecca, seven times. Participants doubtedly, we now see a much more diverse must then go between the hills of Safa and workforce, rich with varying ethnicity, culture, Marwa seven times.. The pilgrims later stand language and religion. In order to maintain a together on the wide desert plains of Arafat harmonious workplace amongst such diversity, and join in prayer to ask for God's forgiveemployees need to be sensitive to the varying ness. Hajj also involves the sacrifice of an anivalues, attitudes and behaviors of others. Per- mal and the throwing of stones at the Jamarat haps one of the best ways to accomplish this is pillars. The close of Hajj is marked by the fes-

Although, followers are only required The recent religious discrimination case to perform the ritual once in a lifetime if physi-(see related article on page 4 and 5) is a good cally and financially able, many devout Musexample. Very few of us are knowledgeable lims make this religious pilgrimage several regarding the Muslim pilgrimage to Mecca times in their lifetime. For most Muslims, known as Hajj. As the U.S. Muslim popula- Hajj, although ritualistic in nature, proves to



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For this comment to be considered a Protected Concerted Activity the employer would need to deter-taking a look at the employee/Director relationship to mine who the employee's audience was. If the em- determine the validity of the complaint. Attempting to ployee sent this comment out to a number of fellow bring the employee(s) into process by having a botemployees by tagging them in the comment or by for- tom-up evaluation of the Director's performance will warding it to them in an email then this would begin to help paint a clearer picture of how the employee's perlook like a discussion on hostile work conditions. ceive the Director's actions. Even if the employee posting the comment had a number of fellow employees as their friends and you could Social Networking web these issues will be tested and see that the fellow employees commented on or liked challenged. The NLRB's agenda is focused on extendthe post, even without the employee directly sending ing employee's rights as far as the law will allow. It is the comment to or tagging the employees in the com- important to keep abreast of the latest positions and ment it would still look like the beginning of a discus- guidelines they are issuing on employee/employer resion on hostile work conditions. In cases where the lations, even if you are reading it with a skeptical and employee is opening up this type of discussion, the discerning eye. employer would be hard pressed to take disciplinary

action against the employee.

In this case, the employer would be best served by

As we all become more and more tangled in the

Understanding the National Labor Relations Board's Jurisdiction... Do they have the authority to intervene in your employee relations?

By: Dawn K. Martini

Many of you don't worry about the National Labor Relations Board's statutory jurisdiction because very broad authority. It is important to be conscienyou are not "union." We are so used to hearing refer-tious of our employee relations related to the National ences to the NLRB in heated contract negotiations with Labor Relations Act. Historically the NLRB has acted union officials or employers of unionized employees much like a playground bully when asserting their aubeing cited for unfair labor practices. What we fail to thority and have pushed the bounds of legal intent of realize is that the NLRB's authority extends well be- many laws and statutes that are enacted to protect the yond unionized workplaces.

The NRLB exercises authority over most private sector employers whose level interstate commerce NLRA visit their website: www.nlrb.gov meets a minimum standard. Interstate commerce is a very deceiving thing for most of us. Take the average child care center owner whose clients are drawn from a small community in one state. This employer might think they aren't involved in much, if any interstate commerce. But what we are ignoring about the regulations is that interstate commerce is defined by both the inflow and outflow of monies across state lines. So...while this center's outflow is not across state lines, they may have an inflow of funds across state lines. If this center purchases supplies, food, or furniture from any major national chain; they are involved in interstate commerce...even if they always go to the Staples or Wal-Mart down the road. For non-retail employers (which a child care center would be) the inflow and/or outflow of interstate commerce monies is as little as \$50,000 in gross annual volume. This statutory jurisdiction applies to for-profit programs and non-profit programs alike.

Religiously based child care programs would not be subject to the NLRB's authority, so long as the employee's are involved in forwarding the religious mission/purpose of the church, temple, synagogue or

other type of religious institution.

By the NLRB's own statement they enjoy a average American worker.

To review FAQ and Fact Sheets related to the

June 26, 1938

President Franklin Delano Roosevelt changed the landscape of the American workplace by signing into law the Fair Labor Standards Act.

The FLSA brought us: A national minimum wage (\$0.25 per hour), an 8 hour work day, mandated overtime pay and child labor laws. There have been 9 amendments to the FLSA over the years to raise the minimum wage. Congress also gave states and local governments the power to set their own higher minimum wages. In 2004 Congress overhauled some main FLSA provisions in the FairPay Update. These changes were mainly to the

Exemptions section of the law. Visit the Dept of Labor's website at www.dol.gov for more information

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July 18, 2012: Kindergarten Re	eadiness			
August 1, 2012: Your Contract for Service/Fee Agreement				
Aug 15, 2012: Mandated Reporting/Child Abuse & Neglect (SPECIAL 2 hrs. lpm to 3pm EST)				
September 5, 2012: Custody (Orders and the Release of Chi	ildren		
September 19, 2012: Confiden	tiality in the ECE Setting			
October 3, 2012: Social Netw	orking and Maintaining Profe	essionalis	m	
October 17, 2012: Defending a	against Unemployment Comp	ensation	Claims	
November 7, 2012: Harmony	ber 7, 2012: Harmony in the Workplace		No. of Sessions:	
December 19, 2012: Evaluating Employee Performance			x \$29.00	
January 16, 2013: Tattoos, Piercings and ThongsDress Codes			Total Due:	
Feb. 6, 2013: Mandated Reporting/Child Abuse & Neglect (SPECIAL 2 hrs. 1pm to 3pm EST)				
February 20, 2013: Parent and	d Grandparent Involvement	2002	*	** 80
March 6, 2013: Leave Policies	- NC - NC	Maternity	v Leave	
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Religious Accommodations: A recent case

By Janice Nieliwocki

ment to reasonably accommodate an employee's complaint with the U.S. Equal Opportunity Comreligious practice are commonplace in our office mission (EEOC), which found reasonable cause and it is a topic we often address when discussing that discrimination had occurred and forwarded personnel issues during our various employment the matter to the U.S. Justice Department. This workshops. Thus, we were quite interested in the case was the first brought by the Justice Departrecent outcome of a suit that was filed by the U.S. ment as part of a project meant to ensure enforce-Department of Justice against a suburban Chicago ment of the Civil Rights Act of 1964 against state school district for failure to reasonably accommo- and local governments by improving cooperation date a teacher's request for leave based on reli- between the EEOC and the Justice Department's gious purposes. The outcome of this case and re- Civil Rights Division. cies, as well as employers in general.

The Background:

take in a religious pilgrimage. Title VII of the sate her for back pay and compensatory damages. Civil Rights Act prohibits employees from discrimination based on race, color, sex, national ori- Several Key Issues: ship.

2008, Ms. Kahn requested a 19 day unpaid leave *undue hardship?* to travel to Saudi Arabia to perform the Haji, a pil- Conservative radio host Rush Limbaugh raised the grimage to Mecca which every Muslim is sup-question "that if teachers have the summer off why posed to make at least once in their lifetime, if couldn't Ms. Kahn postpone her pilgrimage to physically and financially able to do so. (Read summer recess, or other scheduled time off, being more about this Muslim custom in a related article that the requirement of her religion is that the folin this newsletter).

quest, on the basis that her requested leave was Hajj to summer recess would have meant a wait of unrelated to her professional duties nor was it for at least a decade as the annual pilgrimage is guided any of the specific purposes as outlined in the by the lunar year and changes annually. agreement between the District and the teacher's union. Following the second denial, Ms. Kahn re-

signed, stating that based on her religious beliefs, she could not justify delaying performing Hajj.

Inquiries regarding an employer's require- Shortly after her resignation, Ms. Kahn filed a

sulting ramifications will affect child care agen. The complaint stated that by denying to reasonably accommodate Ms. Kahn's request for unpaid leave to partake in her religious practice, the Berkeley School District forced Ms. Kahn to choose be-In the civil rights suit, filed on December 13, tween her job and her religious beliefs. The gov-2010, the Department of Justice alleged that the ernment requested that the court order the school Berkeley, Illinois school district, violated Title VII district to adopt policies that reasonably accommoof the Civil Rights Act of 1964 by refusing to date employees' religious beliefs and practices, as grant a teacher's request for unpaid leave to par- well as reinstate Ms. Kahn and agree to compen-

gin or religion. Specifically, Title VII's religious Undoubtedly the court had to look at several key discrimination provision includes a requirement issues when deciding this case. The first signifithat employers make a reasonable accommodation cant matter was that the contract between the for employee's religious practices, unless such an school district and the teacher's union required accommodation would prove to be an undue hard- accommodations for various reasons, but not religious reasons. Another significant issue was whether Ms. Kahn's request of 19 days of leave Safoorah Kahn, a middle school Math teacher, be- was reasonable, being that the Hajj pilgrimage gan working for the Berkeley School District's takes only five days. Would allowing Ms. Kahn to McArthur Middle School in 2007. In August of take the 19 days off have caused the school district

lower make the pilgrimage sometime in their life-The District twice denied Ms. Kahn's written re- time? "Islamic scholars responded that delaying

Continued to page 6...

Continued from page 5...

The Court's Decision:

In October of 2011, the U.S. De- The Ramifications: legal fees.

ment requires that the school dis- gious discrimination provision. on religious accommodation to all training to supervisors and Board sometimes be a challenge.

Board of Education members and members on religious accommoschool supervisors.

Kahn's lawsuit against the Berk- should have both employers and not. ley School District. Seen as a vic- employees revisiting company

dation. Additionally, they may need to change their thinking when considering what accommopartment of Justice settled Ms. The court's decision in this case dation is reasonable and what is

tory for Ms. Kahn, the District personnel policies regarding reli- Recognize the importance of will pay her \$75,000 in lost back gious accommodations. Contracts making a good faith effort to reapay, compensatory damages and between employers and employ- sonably accommodate employees' ees (or collective bargaining un- religious beliefs and practices. In The District will also be ions) may need to be revised to addition to the legal requirement required to develop a policy to include accommodations for reli- to do so, a commitment towards accommodate religions that is gious reasons. Employers should religious accommodation, goes a consistent with the Civil Rights also be reviewing workplace reli- long way in establishing and sus-Acts, in an effort to ensure that gious accommodations in general taining a positive employer/ nothing similar will take place in to ensure they comply with Title employee relationship. Not only the future. In addition, the Settle- VII of the Civil Rights Act reli- will it foster good morale, but it will also help to retain good emtrict provide mandatory training Employers may need to provide ployees, which in child care can

CHILDREN'S BOOK CORNER

By Janice Nieliwocki

Having taught preschoolers for some fifteen plus years, I've probably read hundreds, if not thousands, of children's books. It was not often that I found a book that I thought was both beautifully written and illustrated, but that was exactly the case with A Sick Day for Amos McGee. Written by Philip C. Stead and illustrated by his wife, Erin E. Stead, this talented duo have created a children's book that tells an endearing story complimented by equally endearing illustrations.

Amos McGee has been a zookeeper for many years. Each day he wakens, gets dressed and reports to his job at the City Zoo. But Amos McGee is no ordinary zookeeper; he knows his animals very well and tends to them in a very special way. On any given day, Amos McGee can be found playing chess with the elephant, racing with the tortoise, sitting quietly with the penguin, caring for the rhino's runny nose and reading bedtime stories to the owl.

One day Amos wakes up feeling a bit under the weather and, thus, is unable to go to the zoo. The animals miss their caring friend and decide to take the city bus to check on Amos. Once the animals arrive at Amos's house, they care for him much in the same way he has cared for them over the years. Their simple acts of kindness and compassion quickly nurse Amos back to health.

This is a tender, sweet story that highlights the importance of friendship and reciprocity; that when we care for others, they in turn will care for us. But it is not just the text that tells the story. The illustrations, which are pencil drawings and woodblock prints with some added color, truly compliment the text. The facial expressions on the animals as they ride the bus and care for Amos are priceless. It is no surprise that this book was the winner of the 2011 Caldecott Medal!

If you are looking for a special book for naptime reading or that features the value of kindness and friendship, A Sick Day for Amos McGee fits the bill. It is sure to be a favorite!





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Ron, Dawn and Jan will be traveling to the following cities for Local, State, Regional and National Conferences on the dates indicated. We welcome you to attend the conferences. Information has been provided so you can contact the organization conducting the training/conference.

If we are going to be in your state or area, we welcome you to contact us about coming to your program or organization to do a private training. The cost of bringing us in to your program or organization is significantly reduced because we are already traveling to your area. We certainly don't mind adding a day or two to our travel schedules to work with you.

Contact us at (215) 785-3400 to see if we can visit your program when we are in town.

Sept 22: Lancaster AEYC Annual Conference, Lancaster Mennonite High School, Lancaster, PA. Go to www.laaeyc.org for information

Oct 6: Bucks County AEYC Annual Conference, Newtown, PA. www.bcaeyc.org

WHERE IN THE WORLD...

Oct 8: Penn State Cooperative Extension: Delaware County, Professional Development Day. Go to PA Keys Professional Development Calendar for more information

Oct 12 and 13: Florida AEYC (formerly ECA of FL) Annual Conference, Orlando, FL. www.flaeyc.org

We welcome oct 19 and 20: New Jersey AEYC Annual Conference, Atlantic City Convention Center, NJ. www.njaeyc.org

Oct 22, 23, and 24: PA Summit Conference, State College, PA www.pacca.org

Oct 22-26: NACCP Annual Seminar at Sea, Professional Development Cruise. www.naccp.org

Oct 25-27: Texas AEYC Annual Conference: Galveston, TX www.texasaeyc.org

Nov 7-10: NAEYC Annual Conference, Atlanta, GA www.naeyc.org

Nov 12 and 13: Texas Licensed Child Care Association Annual Conference, University of Houston at Clear Lake. www.tlcca.org

Nov 13 and 14: Director's Boot Camp: Administrators Professional Development Retreat Orlando, Florida Contact Dawn Martini for registration information: dkgt0409@aol.com Nov 14 and 15: Director's Boot Camp: Administrators Professional Development Retreat Plymouth Meeting, PA (outside of Philadelphia) Contact Dawn Martini for registration information: dkgt0409@aol.com

Nov 27 and 28: Director's Boot Camp: Administrators Professional Development Retreat Dallas, Texas Contact Dawn Martini for registration information: dkgt0409@aol.com

Nov 27 and 28: Director's Boot Camp: Administrators Professional Development Retreat Montage Mountain, PA Contact Dawn Martini for registration information: dkgt0409@aol.com

Dec 1 - 5: NHSA Annual Parent Conference, Dallas, Texas www.nhsa.org

Dec 4 and 5: Director's Boot Camp: Administrators Professional Development Retreat Austin, Texas Contact Dawn Martini for registration information: dkgt0409@aol.com

Dec 11 and 12: Director's Boot Camp: Administrators Professional Development Retreat Hamilton, New Jersey Contact Dawn Martini for registration information: dkgt0409@aol.com

Jan 29 and 30, 2013: Director's Boot Camp: Administrators Professional Development Retreat Pittsburgh, PA Contact Dawn Martini for registration information: dkgt0409@aol.com